



## **Fan Code of Conduct**

Heinz Field is committed to creating a safe, comfortable, and enjoyable experience for all fans, both in the stadium and in the parking lots. We want all fans attending our events to enjoy the experience in a responsible fashion. When attending an event you are required to refrain from the following behaviors:

- Behavior that is unruly, disruptive, or illegal in nature
- Intoxication or other signs of alcohol impairment that results in irresponsible behavior
- Foul or abusive language or obscene gestures
- Interference with the progress of the event (including throwing objects onto the field)
- Failing to follow instructions of stadium personnel
- Verbal or physical harassment of opposing team fans
- Wearing or displaying any apparel or signage with profane/abusive language

Season Ticket Holders and event patrons are responsible for their conduct as well as the conduct of their guests and/or persons occupying their seats. Stadium Staff will promptly intervene to support an environment where event patrons, their guests, and other fans can enjoy the event free from the above behaviors. Event patrons and guests who violate these provisions will be subject to ejection without refund and potential loss of ticket privileges for future events. PSSI Stadium LLC reserves the right to revoke ticket privileges for any reason and at any time during the season. PSSI Stadium LLC will notify in writing the season ticket holder of record of any report of fan misconduct.

If a guest wishes to report intolerable behavior, please go to the nearest Guest Services Room, call our Fan Hotline or send a Text Message.

We thank you for adhering to our Fan Code of Conduct. Let's all enjoy the game!

## **Fan Hotline**

Fans can report emergencies in the seating bowl directly from their seat. If you see a fight, medical emergency or rowdy fan, please call our Fan Hotline (412) 697-7766 or text *Pitt33* to the number 78247. A guest services attendant will be able to assist you and dispatch the appropriate entities to the emergency. Please note the phone line and text messaging are only answered on game days.

