

## Fan Code of Conduct

ASM, City of Jacksonville, EverBank Stadium and Jacksonville Jaguars, LLC (the "Jaguars") are committed to creating a safe, comfortable and enjoyable experience for all fans throughout the stadium premises, which includes inside and outside the stadium gates and in the parking lots. Please treat all guests and staff with respect and courtesy. In particular, you are asked to refrain from the following:

- Behavior that is unruly, disruptive, threatening or illegal in nature, including fighting and physical harassment
- Foul, harassing or abusive language towards other fans or staff
- Unreasonably obstructing the view of other patrons and standing in aisles
- Smoking (including e-cigarettes)
- Abuse of drugs or alcohol
- Obscene or offensive gestures, signage or clothing, including the use of such language or gestures concerning a person's race, ethnicity, color, gender, religion, creed, disability, age, sexual orientation, gender identity/expression or national origin; or to instigate, incite or encourage a confrontation or physical assault.
- Interference with the progress of the game (including throwing objects onto or entering the playing field)
- Failing to follow instructions of, law enforcement, Guest Services and security personnel.
- Any conduct deemed inappropriate or dangerous to fans, participants or team members
- Conduct that results in damage to the stadium or other real or personal property.

All guests are responsible for their own conduct as well as the conduct of their guests and/or persons occupying their seats. Stadium staff will promptly intervene to support an environment where all guests - home and visiting - can enjoy the event free from the above behavior. To be courteous to all guests in attendance, we ask fans to stand and cheer when appropriate with the flow of the game.

Guests who violate this Fan Code of Conduct will be subject to ejection without refund and potential loss of season ticket privileges or other privileges for future games. Fans who are ejected for violation of the Fan Code of Conduct will be required to complete an online Fan Code of Conduct class which includes a fee prior to returning to any NFL stadium.